Thank you for choosing JR East, and we hope you have a pleasant trip.

JR East Infoline

Provides information about train schedules, the shortest route to your intended destination, the location of Ticket Offices, and more in English. Open from 10:00 a.m. to 6:00 p.m. (excluding the year-end/New Year holiday period).

Call 050-2016-1603

JR East Website www.jreast.co.jp/e/

Suica www.jreast.co.jp/e/pass/suica

Suica is a type of prepaid electronic money that can be used for transportation and shopping in the Tokyo metropolitan area.
1. Can be charged and used over and over.
2. Pass quickly through ticket gates with just one touch – there’s no need to buy a ticket.
3. Suica can also be used in the Tokyo metropolitan area for railways and buses other than JR.
4. Enjoy convenient and easy shopping at stores displaying the mark at right.

JR East Cautions for use

Please purchase the correct ticket for your destination. Your ticket does not contain a record of when you entered the ticket gate, the automatic gate may close when you attempt to leave.
If you lose your ticket you may be asked to explain what happened, and confirmation may take time. You may also be required to pay an addition fare of twice the train segment fare.

JR East does not excise any responsibility for any troubles or accidents caused by this ticket.

Adults are 12 years or older, children are ages 6 to 11, and small children are age 3 or younger. Adults and children must purchase tickets.

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For round trips from Narita Airport

For round trips from Haneda Airport